

# Lagos

Walking to and from public transport

During the journey

Drop off away from usual place

Safety

Strategies to keep safe

School children do not have access to buses

Information

Theft

Payment

Choosing a driver

Alighting safely

Working professional

Student

Stay at home Mum

Informal trader

Expert

Problem description

When there is traffic, the buses often drop off the passengers before they get to their bus-stop, whenever this happens it always causes an additional inconveniences and stress especially when she's with load or luggage.

She uses a cross-bag and always carries it in front of her.

Meeting point on Lagos island and children hang out there and do not go to school because they are waiting for buses - school buses are needed.

Information on bus visually and sound to announce bus stops  
Regulated bus times so that they can plan their day better.

Ensuring that they get their change back.

She is not comfortable on okada because the riders are often reckless. So she feels safer and more secure in keke.

To ensure she isn't injured when alighting

Strategies employed

She is composed and confident. Hangs her back on her shoulder but keep it close to her side.  
She feels very safe within her neighbourhood at anytime of the day. Yes, she does use her phone for calls and messaging freely within her neighbourhood. However, when she's outside she's more careful and refrains from using her phone.

Know the community and surrounding, where to go and not to go, who to interact with.  
For some, the ability to live in an estate is cited as a way to stay safe.

A women shared that when she felt someone was following her and going to pickpocket her, she turned to him and said "would you steal from your mother?"

She often keeps the correct fare for every trip to avoid or eliminate the risk/ possibility of having to forget to collect her change.

If she must use the bike, she makes sure to assess the rider very well.

Before boarding or getting off the vehicle, she allows it to stop properly.