



## Student - Gauteng

**What are her key goals and needs as she travels?**      **What does she struggle with most when she travels?**      **What modes of transport does she use predominantly?**

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|---|--|--------------|
| 1. Get to university safely.                        | Taxis are often the only options so even if I'm unhappy with it, I have to use it. I sometimes opt for Uber but they are scarce. | Minibus taxi |
| 2. Get home in time to help and care for my family. | Safety is always top of mind, whether I am walking to the taxi or on board, I have to be vigilant.                               | Uber         |

