

TUMI_Questionnaire3

Hi!

The survey you are about to answer now is for the Transformative Urban Mobility Initiative (TUMI). It is a project that aims to build a more sustainable and inclusive urban transport for all of us. To achieve this, it is very important to understand your current experience and potential problems when traveling in the city. That is the objective of this survey.

Thanks for helping us answer!

Consent

With this questionnaire, Groots asks you questions related to your public transportation behavior and attitudes on behalf of our client, German Development Agency, GIZ.

GIZ is the controller of your personal information. For more information about them, please visit their privacy policy [here](#). You can contact them at: Dag-Hammarskjöld-Weg 1-5, 65760 Eschborn, Germany; Email: gps@giz.de.

To allow for meaningful analysis of the data, we are collecting sensitive information from you in this following survey. It includes data such as gender, birth date, family situation, employment status and health related data and we are sharing it in a pseudonymous way with our client GIZ. For operational reasons we're also asking for your telephone number but will never share it with any third party.

You can opt-out at any time by sending an email to: privacy@groots.com. To do so, you must state your name and email address on such communications and a member of Groots will remove your data, unless not permitted by law.

We will not share your personal information with any other third parties or government agencies.

For further information about us as the service provider of the surveys, please visit our privacy policy [here](#) and/or contact us at privacy@groots.com

If you agree to participate in this survey which includes sensitive data questions, please mark the 'I Agree' checkbox to continue.

I agree

Questionnaire 3

» Background characteristics

0. Age reached at last birthday:

1. Please input your cellphone number:

This is just for possible data quality control, nobody from TUMI or tabtap SHOP will contact you for any other reason.

2. Select your gender.

Select one

- Female
- Male
- I prefer another term.
- I prefer not to say.

3. What is your mother tongue? (the first language that you ever learned to speak)

Select one

- English
- French
- Arab
- Hausa
- Igbo
- Yoruba
- Igala
- Idoma
- Tiv
- Ijaw
- Gbagyi
- Efik
- Orobo
- Other

3.1. Please specify "other."

4. Are you limited at any degree in the kind or amount of activities that you can do because of a long-term physical condition, mental condition or health problem (lasting 6 months or more)?

- Yes
- No
- I am not sure.

4.1. Does your health problem or condition cause you difficulty when transporting yourself from one place to another?

- Yes
- No
- I am not sure.

4.2 Do you need any kind of extra help when transporting yourself from one place to another?

- No, I don't need any kind of extra help.
- Yes, I need to travel accompanied.
- Yes, I need mobility aids such as a wheelchair or any kind of cane.
- Yes, I need auditory or tactile aid.
- Yes, I need other kind of assistive device.
- Yes, I need other kind of assistance.

5. Select your marital status.

Select one.

- Single
- Married / cohabiting
- Divorced / separated
- Widower

6.How many children do you have/take care of? (Count all children for which you are regularly part of the main caretakers)

If you don't have any, please enter 0

6.1 How many children under 6 do you have/take care of?

If you don't have any, please enter 0

7. What is the highest year of schooling that you completed?

Select one

- Not been to school or not completed primary school.
- Completed primary.
- Completed secondary.
- Completed tertiary (e.g. polytechnic, certificate in education, university).

8. What has been your main activity in the last month? (The activity you spend the most time on).

Select one

- Work
- Study
- Retired with pension
- Retired without pension
- Unemployed looking for work
- Unemployed
- Home/family care
- Other

8.1 Please specify "Other".

8.2 What is your work status?

Select one

- Waged employee.
- Entrepreneur or independent worker.
- Part of company or family business.
- Other

8.3 Please specify "other".

8.4 As a unemployed, retired or home worker, Do you normally spend your day at home or do you go somewhere else? (e.g. daycare for retirees, mothers club, etc.)

Select one.

- I stay at home.
- I go somewhere else.

10. Select the local government area in which you live.

- Agege LGA
- Ajeromi/Ifelodun LGA
- Alimosho LGA
- Amuwo-Odofin LGA
- Apapa LGA
- Badagry LGA
- Epe LGA
- Eti-Osa LGA
- Ibeju Lekki LGA
- Ifako-Ijaye LGA
- Ikeja LGA
- Ikorodu LGA
- Kosofe LGA
- Lagos Island LGA
- Lagos Mainland LGA
- Mushin LGA
- Ojo LGA
- Oshodi Isolo LGA
- Shomolu LGA
- Surulere LGA
- Outside Lagos

10.1 Select the town or district in which you live.

10.2 Please specify Other.

11. Select the local government area in which you carry out your main activity.

- Agege LGA
- Ajeromi/Ifelodun LGA
- Alimosho LGA
- Amuwo-Odofin LGA
- Apapa LGA
- Badagry LGA
- Epe LGA
- Eti-Osa LGA
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- Lagos Mainland LGA
- Mushin LGA
- Ojo LGA
- Oshodi Isolo LGA
- Shomolu LGA
- Surulere LGA
- Outside Lagos

11.1 Select the town or district in which you carry out your main activity.

11.2 Please specify Other.

12. How many trips did you do today so far?

Count any trip where you left your location to go somewhere else. This includes very short trips. (You can answer 0 if you haven't performed any trip today)

» Mobility descriptors

Think about the main trip you did today, meaning the longest, and answer the following questions:

13. What means of transportation did you use for your longest trip?

Select one or more.

- Walk
- Ride hailing app (uber, bolt, in driver, Hitch, Rida, others)
- BRT and mini BRT bus
- Molue buses
- Ferry
- Taxi
- Danfo and mini danfo Buses
- Keke na Peps
- Private vehicle
- Motorcycle
- Bike
- Company Buses/Vehicle
- Inter-city Train
- GIGM
- ABC
- GUO
- IFESINACHI
- Treepz
- Public car
- Long bus

14. Mark if you didn't like or if you would change something about your longest trip in these aspects:

Select one or more

- Cost
- Way of payment
- Duration
- Waiting time
- Route/pick up point
- Accessibility
- Comfort
- Security
- Safety
- None
- Other

14.1. What would you like to change about the cost or way of payment?

Select one or more

- No special prices for students/seniors/children etc.
- It is not possible to pay by card.
- It is not possible to pay with cash.
- Too expensive.
- Other.

14.1.1. Please specify "other".

14.2. What would you like to change about the duration or waiting time?

Select one or more

- Too much waiting time.
- Traffic jams.
- Too long.
- Too slow.
- Other

14.2.1. Please specify "other".

14.3 What would you like to change about the route/pick up point?

Select one or more.

- Picks me too far from my origin.
- Leaves too far from my destination.
- It is not direct enough.
- Other

14.3.1. Please specify "Other".

14.4. What would you like to change about the comfort?

Select one or more.

- Not adapted for traveling with children or babies.
- Not well suited for pregnant women.
- Not well adapted for people with disabilities/elderly.
- Not enough seats.
- Too crowded.
- Too noisy.
- Too cold.
- Too hot.
- The road is bumpy.
- The trip is very tiring.
- Unclean space.
- Not enough space for luggage/packages.
- No access to restrooms.
- Bad/old Vehicle
- Other

14.4.1. Please specify "Other".

14.5. What would you like to change about the accessibility?

Select one or more.

- Not adapted for traveling with children or babies.
- Not well suited for pregnant women.
- Not well adapted for people with disabilities/elderly.
- Not enough seats.
- Too crowded.
- Too noisy.
- Too cold.
- Too hot.
- The road is bumpy.
- The trip is very tiring.
- Unclean space.
- Not enough space for luggage/packages.
- No access to restrooms.
- Bad/old Vehicle
- Other

14.5.1. Please specify "Other".

14.6. What bothered you or would you like to change about the security/safety?

Select one or more.

- Reckless driving by the operator.
- Route is not safe for bikes/pedestrians.
- I was sexually assaulted (verbally or physically).
- I felt exposed to sexual assault (verbal or physical).
- I was mugged/robbed.
- I felt exposed to theft or robbery.
- My route crosses dangerous zones.
- Other.

14.6.1. Please specify "Other".

14.7. Which other aspects bothered you or would you like to change?

15. Overall, how satisfied are you with your longest trip of today?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

» Views on general patterns of mobility

Now, please answer the following questions thinking about your day-to-day mobility around the city.

16. In an average working week, do you have enough money to pay for all your transportation?

Select one.

- Never
- Sometimes
- Almost always
- Always

16.1. How much would the cost of transportation have to lower so that you can always pay it comfortably?

- 75%
- 50%
- 25%
- 10%

17. Are there any challenges you face on a daily basis when transporting yourself?

Select one or more.

- Prices are too high.
- Sexual harassment.
- Theft (with violence)
- Theft (pickpockets)
- Transportation availability.
- Crowded transport.
- Traffic jams.
- Discrimination based on ethnicity, gender, sexual orientation or any other type.
- There are no routes that fit my destinations.
- Physical difficulty to access transport.
- Traveling with a disabled/elderly person who needs assistance.
- Traveling with babies/children.
- None
- Other

17.1. Please specify "Other".

18. Is there anything that you do to prepare your self or avoid these challenges?

Select one or more.

- Prepare in special way before going out.
- Avoid some routes or means of transportation.
- Get someone to accompany me/help during the trip.
- Going out early.
- Plan all my trips in advance.
- Sleep or rest in the transport.
- Pay for private transportation.
- Dress in a certain way.
- Have self-defense knowledge or equipment.
- Carry entertainment, books, music, games, etc.
- None
- Other

18.1. How do you prepare?

18.2. Please specify "Other".

Great! You finished the survey.

You can collect your 800N discount now.
